

## ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS

1.	<b>Meeting:</b>	<b>Cabinet Member for Safe and Attractive Neighbourhoods</b>
2.	<b>Date:</b>	<b>20th September, 2010</b>
3.	<b>Title:</b>	<b>Update on 2010 Rotherham Ltd Improvement Plan Quarter 1, 2010/2011</b>
4.	<b>Directorate:</b>	<b>Neighbourhoods and Adult Services</b>

### 5. Summary

On 21 June 2010, Cabinet Member agreed that in future separate reports would be provided for ALMO and Rotherham Metropolitan Borough Council performance. This report relates to the ALMO's performance against 2010's Improvement Plan.

2010 Rotherham Ltd presented their progress report against the Improvement Plan for the period April - June 2010 (Appendix 1) to their Board on 4 August 2010.

### 6. Recommendations

- **That Cabinet Member notes the contents of this report and Appendix 1.**

## **7. Proposals and Details**

The Improvement Plan 2009/2011 has captured recommendations from previous Audit Commission inspections and Customer Service Excellence partial compliances (during Continual Compliance Review) and was agreed with Rotherham Metropolitan Borough Council in October 2009.

The attached report, Appendix A, charts 2010 Rotherham Ltd's progress against the Improvement Plan.

At the end of this quarter (April – June 2010), of 62 actions within the Improvement Plan:

- 43 actions have been completed on or ahead of time
- 18 actions are progressing in line with timescales
- 1 action is progressing with some concern for timescale, and
- 0 actions are behind schedule

Progress has also been made in addressing the 5 outstanding recommendations from previous Audit Commission inspections. Of those, 4 have been completed during this quarter and the remaining action is being progressed within the agreed, revised timeframe.

The 6 partial compliances noted during the award of the Customer Service Excellence (CSE) status in 2009 were revisited during the recent Continuous Compliance Review (CCR). The Assessor was complimentary around 2010 Rotherham Ltd's ongoing work and reduced the partial compliances to 3. That said, the Assessor noticed deterioration on one other standard since the 2009 assessment and added a 4<sup>th</sup> partial compliance. The CSE award remains in force and further development work has taken place to address the remaining partial compliances before the next assessment in spring 2011.

## **8. Finance**

There are no direct financial implications arising from this report.

## **9. Risks and Uncertainties**

There is a risk to the future of 2010 Rotherham Ltd and the associated extension of time given by Rotherham Metropolitan Borough Council for the Management Agreement which currently runs to June 2011. The success and timely execution of the actions within the Improvement Plan may impact on any future Management Agreement.

## **10. Policy and Performance Agenda Implications**

Links to 3 of RMBC's Corporate Priorities:

1. Making sure no community is left behind.
4. Helping to create safe and healthy communities.

5. Improving the environment.

## **11. Background Papers and Consultation**

Appendix 1 – 2010 Rotherham Ltd report, Improvement Plan 2009/2011: Progress to 30 June 2010 (Q5 or Q1 of 2010/2011)

**Contact** Wendy G Foster, Interim Landlord Relations Manager  
**Telephone:** 55047  
**Email:** wendy-regen.foster@rotherham.gov.uk